**Questions:**

1. **What is the primary role of a Telehealth Services Coordinator?**
	* A) To diagnose medical conditions remotely
	* B) To coordinate telehealth services for patients and healthcare providers
	* C) To handle only billing services for telehealth
	* D) To transport patients within a healthcare facility
	**Answer:** B) To coordinate telehealth services for patients and healthcare providers
2. **Which of the following is essential when promoting telehealth services?**
	* A) Ignoring patient feedback
	* B) Adhering to established protocols
	* C) Only promoting to existing patients
	* D) Limiting service promotion to urban areas
	**Answer:** B) Adhering to established protocols
3. **What is a key consideration when setting up a teleconsultation?**
	* A) Ensuring privacy and confidentiality
	* B) Selecting the loudest location for the setup
	* C) Using outdated equipment
	* D) Limiting access to only one patient per day
	**Answer:** A) Ensuring privacy and confidentiality
4. **Why is it important to manage biomedical instrumentation services?**
	* A) To enhance the telehealth coordinator's credentials
	* B) To ensure telehealth equipment functions correctly
	* C) To decrease patient satisfaction
	* D) To limit healthcare access
	**Answer:** B) To ensure telehealth equipment functions correctly
5. **Which of the following tasks falls under the responsibility of a Telehealth Services Coordinator?**
	* A) Performing surgical procedures
	* B) Assisting in the preparation of telehealth consultations
	* C) Diagnosing patient conditions
	* D) Prescribing medications
	**Answer:** B) Assisting in the preparation of telehealth consultations
6. **How should telehealth services be promoted to communities with limited healthcare access?**
	* A) By providing free services to all community members
	* B) By focusing on increasing awareness and explaining benefits
	* C) By ignoring areas with limited healthcare access
	* D) By sending emails only
	**Answer:** B) By focusing on increasing awareness and explaining benefits
7. **What is one way a Telehealth Services Coordinator can assist healthcare providers?**
	* A) By prescribing medications
	* B) By obtaining patient information and performing tele-diagnostic tests
	* C) By performing surgical procedures
	* D) By handling insurance claims
	**Answer:** B) By obtaining patient information and performing tele-diagnostic tests
8. **Which is a crucial step in managing the telehealth facility?**
	* A) Ignoring software updates
	* B) Regularly updating patient records
	* C) Restricting access to one healthcare provider only
	* D) Delaying equipment maintenance
	**Answer:** B) Regularly updating patient records
9. **Why is it important to liaise with healthcare providers and other personnel for telehealth services?**
	* A) To ensure efficient and seamless service delivery
	* B) To reduce the number of patients using telehealth services
	* C) To maintain service exclusivity for certain patients
	* D) To limit access to the telehealth facility
	**Answer:** A) To ensure efficient and seamless service delivery
10. **Which personal quality is essential for a Telehealth Services Coordinator when handling patient queries?**
	* A) Impatience
	* B) Empathy and good communication skills
	* C) Authoritarian attitude
	* D) Indifference to patient concerns
	**Answer:** B) Empathy and good communication skills
11. **What is a key responsibility when managing telehealth consultations?**
	* A) Ensuring all consultations are recorded and broadcast publicly
	* B) Maintaining a secure and private consultation environment
	* C) Allowing unrestricted access to anyone
	* D) Overcharging patients for consultations
	**Answer:** B) Maintaining a secure and private consultation environment
12. **What should be done if telehealth equipment malfunctions during a consultation?**
	* A) Continue with the consultation regardless
	* B) Immediately address the issue or reschedule if needed
	* C) Ignore the malfunction
	* D) Blame the patient for the issue
	**Answer:** B) Immediately address the issue or reschedule if needed
13. **Why is it important to ensure proper bio-medical waste disposal in a telehealth setting?**
	* A) To reduce costs
	* B) To prevent environmental hazards and ensure infection control
	* C) To simplify facility management
	* D) To increase waste production
	**Answer:** B) To prevent environmental hazards and ensure infection control
14. **What type of training might a Telehealth Services Coordinator need to facilitate teleconsultations effectively?**
	* A) Medical surgical training
	* B) Training in telecommunication technology and equipment management
	* C) Legal training
	* D) Fashion design training
	**Answer:** B) Training in telecommunication technology and equipment management
15. **When preparing for a teleconsultation, which is a crucial step for the Telehealth Services Coordinator?**
	* A) Ignoring the audio and video quality
	* B) Ensuring equipment is functional and the internet connection is stable
	* C) Preparing to perform medical procedures
	* D) Asking patients to bring their own devices
	**Answer:** B) Ensuring equipment is functional and the internet connection is stable